











June 22, 2020

The Honorable Joe Aresimowicz Speaker of the House of Representatives

The Honorable Matt Ritter House Majority Leader

The Honorable Themis Klarides House Minority Leader

The Honorable Martin Looney Senate President Pro Tempore

The Honorable Bob Duff Senate Majority Leader

The Honorable Len Fasano Senate Minority Leader

Connecticut General Assembly Legislative Office Building 210 Capitol Avenue Hartford, CT 06106

Sent via Email

Dear Speaker Aresimowicz, Majority Leader Ritter, Minority Leader Klarides, Senate President Looney, Majority Leader Duff and Minority Leader Fasano:

As the state's mental health care provider community, we are writing to request that you pass legislation to codify the tele-health provisions implemented in the Governor's Executive Orders for behavioral health care in the wake of the public health crisis with the emergence of the COVID-19 virus.

The virus and the declaration of the public health emergency by Governor Lamont has greatly altered the state's mental health care system. As you consider policies to implement in statute when you convene a special session, we ask that you codify the use of tele-health for behavioral health in the <u>public and private insurance</u> markets included in the Governor's Executive Orders 7G, 7F, 7DD. We request payment parity for tele-health visits at the same rate if the services were delivered in-person. We also request that you specifically <u>include the telephonic-only provision within covered behavioral health tele-health services.</u>

Tele-health has become a very important tool for mental health providers during the declared public health emergency. It has been used to continue to provide access to care for patients and engage new patients who have not received care in the past, many of which are new enrollees to the Medicaid program. In particular, the telephonic-only tele-health provision has been critical to many patients in the Medicaid population who do not possess the technology for a video encounter but who need access to behavioral health services. Tele-health is an important tool that should be extended as we anticipate an increase enrollment in the Husky program as a result of the economic crisis caused by the crisis and stay at home order.

We anticipate a tsunami wave of Connecticut residents who will need to access behavioral health services in the wake of the public health crisis. These individuals include health care providers and workers who have been caring for COVID-19 positive patients, individuals diagnosed with the disease and their family members as well as family members who have lost a loved-one from the disease. We have also seen an increased need from existing patients who have experience heightened anxiety and other symptoms of their disease as a result of living through this crisis.

Mental health providers are needed now more than ever. Yet the public health emergency and stay at home order have devastated many of our members who are small business owners. Prior to the Executive Orders providing coverage for telehealth services our members saw a dramatic drop in revenue because of cancelled or missed appointments. Telehealth is an important tool for our patients and our livelihoods as the mental health care delivery system adapts to the public health crisis.

In addition to expanding the use of tele-health including the telephonic-only provision as a covered service in the private insurance market with payment parity, we ask that you allow mental health providers to use any HIPAA compliant platform. During this crisis we have experienced some insurance carriers requiring the use of a specific platform when seeking reimbursement for services. Many of our members had already invested in various HIPAA compliant platforms and our patient

population is as diverse as their insurance coverage and carrier. Requiring providers to use a carrier-specific platform places an undue burden on our members.

Thank you for your time and attention to these important matters. We urge you to: pass legislation that would allow tele-health to be a covered behavioral health service under the State's Medicaid program and private insurance; include telephonic-only tele-health as a covered behavioral health service; require payment parity for mental health providers and allow the use of any HIPAA compliant platform by mental health providers in Connecticut.

Sincerely,
Rebecca Ruitto, LMFT, CTAMFT
Chair
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Jessica Nelson, PhD, LMFT Advocacy Chair Connecticut Association for Marriage and Family Therapy

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Anne Klee, PhD. President Connecticut Psychological Association

Marcy Kane, PhD. Legislative Chair Connecticut Psychological Association

Stephen A. Wanczyk-Karp Executive Director National Association of Social Workers, Connecticut Chapter Cc: Representative Cathy Abercrombie, House Chair, Human Services Committee Senator Marilyn Moore, Senate Chair, Human Services Committee Representative Jay Case, Ranking Member, Human Services Committee Senator George Logan, Ranking Member, Human Services Committee Representative Jonathan Steinberg, House Chair, Public Health Committee Senator Mary Daugherty Abrams, Senate Chair, Public Health Committee Representative Bill Petit, Ranking Member, Public Health Committee Senator Heather Somers, Ranking Member, Public Health Committee Representative Sean Scanlon, House Chair, Insurance Committee Senator Matt Lesser, Senate Chair, Insurance Committee Representative Cara Christine Pavalock-D'Amato, Ranking Member, Insurance Committee

Senator Kevin Kelly, Ranking Member, Insurance Committee Governor Ned Lamont

Deidre Gifford, MD, MPH, Commissioner, Department of Social Services, Acting Commissioner, Department of Public Health Andrew Mais, Commissioner, Department of Insurance Mathew Brokman, Office of the Speaker of the House Franklin Perry, Office of the House Majority Leader Ricky Baltimore, Office of the House Majority Leader Jennifer Sienna, Office of the House Minority Leader Vinnie Mauro, Office of the Senate President Courtney Cullinan, Office of the Senate President Chris Fletcher, Office of the Senate Minority Leader